



475 High Performance Building Supply Warranty for LAMILUX FE Skylights

475 warrants to the end-users of the LAMILUX FE Skylights that the product shall be free of material, design, and/or manufacturing defects for the period and subject to the specifications below. For the purpose of this Warranty, the “end-user” refers to a legal entity or an individual person who originally purchased the product and who did not acquire the product for the purpose of resale. The warranty period begins on the date of delivery.

WARRANTY PERIOD

1. Glazing – 5-year warranty on insulating glass units from date of delivery
2. FE unit skylight – 5-year warranty on skylight and curb from date of delivery
- 3 Exterior Finish – 5-year warranty on powder coated exterior finish (if applicable) of aluminum components from date of delivery
4. Pneumatic, mechanical, & electronic components – 2-year warranty from date of delivery
5. Shading systems - 2-year warranty from date of delivery

The warranties can be extended by means of a yearly maintenance contract for mechanical equipment.

WARRANTY CLAIM PROCEDURE

1. Complaints due to obvious defects shall be asserted in writing to 475 the supplier of LAMILUX daylight systems in the United States and Canada. Obvious defects must be reported within 10 days of receipt of goods, otherwise, the items delivered are considered accepted. Slight deviations in color – e.g. due to environmental influences – are not considered as defects. This also applies to minor changes in the surface structure (color, shape) as well as minor defects in the appearance of the material which do not affect the function of the item.
2. Complaints during the warranty period shall be asserted in writing to 475. Once 475 has confirmed the complaints are justified, 475 and LAMILUX are entitled to the option of either supplementary performance or replacement. Claims for compensation for defects shall be excluded.



GENERAL CONDITIONS AND EXCLUSIONS

This warranty excludes and will not cover defects or leaks* that are the result of the following:

1. Modification of LAMILUX FE by customer or other third-party
2. Moisture penetrating through the roof construction and/or roofing material
3. Damages attributable to or caused by accident, fire, vandalism, flood, acts of God, hurricanes, tornadoes, earthquakes, other extreme weather or outside conditions beyond product design limitations
4. Faulty building construction or design or excessive building movement (The customer is fully responsible for the correct structural arrangement supporting the product.)
5. Improper maintenance or cleaning of our product. Therefore customer should refer to LAMILUX's "care and maintenance" instructions from the LAMILUX website.
https://www.lamilux.com/fileadmin/user_upload/dateien/downloadmanager/tageslichtsysteme/notes-on-care-daylight-elements-eng-1.pdf

* Leaks refer to water in liquid form penetrating through the fully installed skylight